

## WEST OF SCOTLAND BREAST SCREENING SERVICE

### Frequently asked questions

1. A women informs you that she has been given an appointment that does not suit.  
***Ask her to contact the centre to re-arrange a suitable appointment.***
2. A women becomes 50 years of age and asks if she can be screened. Her practice was screened earlier in the year.  
***She can be screened up to 6 months before we are due to be back in her practice. Ask her to contact the centre to arrange a suitable appointment.***
3. A 50 year old women asks about screening. Her practice is due to be screened within 3 months time.  
***If her practice is going to be screened within the next 6 months, ask her to wait until she is called automatically with her practice. This will keep her in line with the rest of her practice.***
4. A women over the age of 71 wishes to be screened.  
***Certain people can self-refer for breast screening. If you're aged over 71 you can now self-refer for a breast screening appointment. To self-refer, contact your local breast screening centre.***
5. A women tells you that she has discovered a breast lump. She is 56 years old.  
***Explain to her that we are not a symptomatic service and she should make an appointment with her GP as soon as possible.***
6. A 60 year old women tells you she has been screened 3 times and has always had a normal result. She doesn't want to attend this time.  
***Encourage her to attend and explain to her that breast cancer increases with age.***
7. A women is 60 years old and has received an invitation for screening to the mobile unit. She is unable to climb the stairs. The women may or may not use a wheelchair.  
***Ask her to contact the centre even is she has attended previously to ensure we provide adequate time for her appointment. Electric Wheelchairs cannot be accomodated on the mobile units.***
8. A women asks whether she should attend for screening as she has implants.  
***Yes, she should still attend for her screening but should also contact the centre to inform us when she receives her appointment to ensure adequate time for her appointment.***

**N.B.** West of Scotland Breast Screening Service is not a referral service. Invitations are automatically sent out to women provided they are between 50-70 years of age.

**Stock Exchange Court  
77 Nelson Mandela Place  
Glasgow  
G2 1QT**



**0141 800 8800**



[ggc.wosbs@nhs.scot](mailto:ggc.wosbs@nhs.scot)